

Disaster has occurred. How do you react!?

(災害が起きたら、どんな行動をとりますか!?)

Last year, typhoon No. 15 and 19 hit Chiba and did immense damage to the area. Natural disasters such as, "Earthquake", "Typhoon", "Tornedo" and "Guerilla heavy rain" may occur anytime, anywhere. We can start activities from this moment to protect our lives and reduce the damage by making the most of the lessons that we have learned from past disasters.

Let's raise our disaster protection awareness on a routine basis and confirm the measures to protect ourselves and our family.

Disaster preparedness

When a large-scale disaster occurs, life lines such as, road, electricity, telephone and water systems are shredded. It is difficult to cope with the problems when depending only by the city, fire stations and other public sectors.

To protect self by self (Self -help) and to help each other by neighbors and regions (Mutual assistance) are important measures to enhance our power to cope with disasters.

It is important for each person to think of the risk of disaster around him or her and think of the right knowledge and action to minimize the damage.

- Prepare for disaster on routine basis
- Earthquake resistance of house and building, measures to prevent falling of furniture and large appliances.



Stockpiling of drinking water, foods and daily

necessities for 3 days, possibly for more than a week.

- Prepare "emergency bag(s)" to store valuables, flashlights, emergency foods etc. and check it periodically.
- Confirm the nearest shelter, evacuation route, the way to check the safety of members etc. at the time of disaster

- Acquire the ability to behave properly at the time of disaster
- Acquire the right knowledge about a natural disaster.
- · Join the emergency drilling in your area positively.
- Know the dangerous points in a house or the nearby area.
- Get right information by yourself via disaster prevention radio of the city, TV and radio.

Measures against COVID-19 infection at disaster shelters

In order to prepare for the occurrence of a disaster under the spread of COVID-19 infection, the city is taking various measures such as, providing special shelter (in the Shiroi athletic park), providing special room(s) for those with poor physical conditions in designated shelters (elementary and junior high schools etc.). Materials necessary for the infection control will be deployed suitably.

To prevent the infection, it is requested to avoid 3 C's (Closed, Crowded, Close contact), wash your hands and keep etiquettes in coughing. It will help you to confirm the hazard map and have stockpiles

> yourself. Also, to avoid 3 C's, please study seeking refuge at home, or with relatives in safe location and with friends.

Action to save life

[Earthquake] Nobody knows when or where an earthquake will occurs but we can take safer actions by

knowing that a strong tremor of an earthquake is coming immediately before it reaches us via Earthquake Early Warning (EEW). EEW is announced on TV, radio and mobile phone.

There are only a few seconds and tends of seconds at the longest between our hearing EEW and the arrival of waves. Upon hearing EEW, please let people around you know the warning and secure safety without being panic.

At home

• Protect your head by a cushion etc. Be off a large furniture and hide under a hefty desk etc. Secure a way out and don't go out in a rush

• If a fire broke out, extinguish the source of fire if possible. But don't try to get near the source if it is not very near.

In commercial facilities

• Stay away from places under display shelves made of glass and hanging lighting equipment.

• Protect your head and prepare for the wave to come.

- · Follow the instructions of the guide of the facilities.
- Don't rush to the entrance or stairways in a panic.
- At elevator
- \cdot Stop at the nearest floor and get off the elevator.
- When driving

• Switch on the hazard lights and drive slowly, and draw the attention of other cars around you.

• Confirm the surrounding conditions and park the car on the left side of the road (No sudden brakes). Wait till the tremors stop.

• When the tremors stop, get out of the car with the vehicle inspection certificate of the car and move to a safe place. Don't lock the car and leave the key in the keyhole of the car.

• If you are on board a train or bus

• Hold firmly the strap or handrail to avoid being thrown out of the car.

• Follow the instructions of the conductor or guide.

Preparation for the difficulty in coming home due to the transport disruption after disaster

After a large scale disaster, public transportations are suspended and it will be difficult to come home.

If great many people start to come home on foot at a time after disaster, the risk of injury by fire, falling materials etc. increases. It also will disturb the rescue and emergency activities.

Please secure your safety first, stay at safe places and correct right information before moving.

- If a disaster has occurred, "don't start moving in a panic."
- · Firstly, secure the safety of yourself.

• Stay at safe places such as, workplace and customer facilities.

• Check the safety of family members and home using disaster message services on line.

Get information about transportation and damages around the area.

Preparation on routine basis

Bring mobile radio and map

• Prepare sneakers easy to walk, flashlights, gloves, drinking water, foods etc. at workplace etc.

• Talk with family in advance of the methods to confirm safety, place to get together etc.

• Confirm the routes to your home by bus, on foot etc.

- Confirm the locations of convenient store and gas
- If you are on a street

 \cdot Stay off the concrete fencing or vending machine \cdot

• Stay off the surrounding areas of building as soon as possible because signboards or broken glass may fall down.

If you are on a mountain or near cliff

• Stay away as soon as possible from places where stones may fall down or a landslide may occur.

[Storm and flood damage]

To some extent, we can predict typhoon or local heavy rain before it occurs.

Let's prepare for such disasters on a routine basis and act calmly when such disaster has actually occurred.

Before a typhoon hits us

• Check and repair the roof of a house, exterior wall, blind, and other structures so that such materials will not be blown away. Keep materials inside that may be blown away.

• Put tape or film on window glasses to prevent them from scattering and close curtain and blind.

• If there is the risk of flooding, move the materials that should not be wet. Secure a refuge just in case.

• If a typhoon etc. approached

• Don't go near dangerous places such as, cliffs or rivers where water is increased.

Please act based on the alert level at the time of emergency disasters like typhoon and heavy rain!

At the time that alert level 4 is announced, not only elderlies but all the residents are requested to evacuate dangerous places.

Alert level 1: Increase preparedness [Presented by Meteorological Agency]

Alert level 2: Confirmation of the methods of evacuation [Presented by Meteorological Agency]

Alert level 3 : Evacuation of those people who will take time in evacuation (elderly etc.)

[Announced by city, town, village]

Alert level 4: Evacuation to safe places (all the residents) [Announced by city, town, village]

Alert level 5: The stage that disaster is occurring. If you have not evacuated, please take the best way to protect your life by moving to a safe room or moving to a safe building nearby if any etc.

Inquiries: Risk Control Section Tel. 047-401-4650

Won't you remove dangerous concrete block fencing?

(危険なコンクリートブロック塀を撤去しませんか!)



The owner may be responsible if a dangerous concrete block fencing collapses and a person is injured.

With the aim to protect the life and property of ordinary citizens, the city will subsidize owners for expenses to remove, totally or partially, dangerous concrete block fencing etc. The subsidy limit is \$ 100,000.

Target and maximum amount of subsidy

Half of the expenses for the total or partial removal of dangerous concrete block fencing etc. that is facing a road (Maximum is ¥20,000 per meter). Maximum amount is ¥100,000. * Prior consultation with us is necessary before submission of an application. We will confirm the site and accept the application if we judge it reasonable.

Inquiries: Housing and Land Section Tel. 047-401-4675

September 20 is the Day of Bus

(9月20日はバスの日です)

Nihon Bus Association has set September 20 as the Day of Bus because Kyoto city opened its bus operation for the first time on September 20, Meiji 36 (1903).

In Shiroi city, various buses run such as, route bus and midnight express bus by private operators and

the community bus "Nasshi" operated by the city. They are used for commuting, attending school, shopping in adjacent towns and attending hospitals.

Those who usually use a private car can spare transportation time and reduce the risk of accidents by utilizing a bus. The chance of walking increases and

you may find a new world enjoying sceneries that look different from what you have seen daily.

Taking this opportunity, why not add a bus to your choice of transportation?

All the busses are operated taking measures to prevent the infection of corona virus such as, drivers wearing masks, disinfection in the car etc. Please keep good etiquette, such as wearing a mask when

you get on board.

"Nasshi", Loop-line bus in the city

Local Route bus

- · Chiba Rainbow Bus
- Funabashi Shin-keisei Bus
- Life Bus Chibaniu
- Midnight Express Bus
- Narita Airport Transport
- Heiwa Koutsu Bus

Inquiries: City Planning Section Tel. 047-401-4695

Application for "Nursery School" for FY 2021

(New entry from January through April, 2021)

(保育所などの利用申し込みを受け付けます。 令和3年1・2・3・4月の新規入所)

Reason for needing nursery school

- Parents' work (more than 4 hours a day and more than 16 days a month)
- Mother's upcoming or recent child birth (2 months before and / or after delivery)
- Parents' illness or trouble.

- Relative's care /nursing who is living in the household, or has a long hospitalization
- Disaster restoration (restoration of fire damage, etc.)
- Others (Job hunting activity, school attendance, etc.)

Applicable nursery schools

The following table shows the nursery schools and corresponding children

Classification			Name of	Place	57 days	Up to 2
		No.	nursery school	Tel. No.	after birth	years old class
		1	Shimizuguchi	Shimizuguchi 2-8-1	0	
			N.S.	491-8082		
	public	2	Minamiyama	Minamiyama 7-1	0	
	public		N.S.	491-1413		
		3	3 Sakuradai N.S. Sakuradai 2-9		0	
		5	Sakurauar N.S.	492-6101		
Nursery school		4	Shiroi N.S.	Shiroi 429		
Nulsely school		-	Shirof N.S.	497-0359		
		5 Shiroi Fuji N.S.	Fuji 239-1	0		
		5		402-2500	0	
		6	Kozakura N.S.	Ne1832-1		
		0		401-1181		
		7	Ai ∙ Ai N.S. Nishishiroi-en	Ne 1922-14		
				401-0953		
	private	8	Hanabusa	Oyamaguchi 2-2-4		
Authorized Child	private	0	N.S.	497-7870		
school		9	Himawari	Oritate 618-10	0	
			Kodomo N.S.	491-8384		
Community type nursery school (Small size nursery school)		10	Shiroi Futaba	Ne 1827-27		0
		10	N.S.	401-1187		0 0
		11	Hinata N.S.	Ne 235-2		\circ
			Shiroi	401-0401)
		12	Hinata N.S.	Ne 476-1		0
			Forute Shiroi	404-3290)

[Application form distribution and acceptance date]

- Inner-city nursery schools: from October 1 (Thu), 2020 to November 30 (Mon), 2020
- Outer-city nursery schools: If you want to use a nursery in other municipalities due to your workplace, etc., please contact the corresponding section of the related city and submit an application to the Nursery Section of Shiroi city more than two weeks before the closing date.

[Reception place]

Health and Welfare Center, 3rd floor Nursery Section

Applications and inquiries: Complete the form and submit it directly to the *Hoiku-ka* (Nursing Section) within the deadline.

(Form is available at *Hoiku-ka*, city website and each nursery school)

Nursery Section Tel. 047-497-3488

Childbirth and Childcare Support Benefits (¥100,000 per target infant)

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For children who are not eligible for the national special flat-rate benefits, we will provide 100,000 yen per person. **Target children:** Children born between April 28, 2020 and April 1, 2021.

Applicant: Father or mother of the target child (Those who have a resident card in Shiroi City at the time of application)

Application period: Until the end of 3 months after the child's birth *Children born by June will be extended until the end of October.

Inquiries: With the necessary documents to the application form (located at the section in charge), Childcare Support Division: Tel: 047-497-3487

Start of short-term childcare in the complex type nursery facility

(複合型保育施設内一時保育所の利用開始)

Short-term childcare in the complex type nursery facility will start on September 1.

[Target] Preschool children over 1 year old and living in the city

[Fee] 1~2 years old: ¥400/hour, Over 3years old: ¥300/hour

[Meal] ¥300/meal (Only ordinary diet is served. Baby foods to be brought in.)

[Day and time] Basically, Monday through Friday 10:30 a.m. ~ 2:00 p.m. (Till 1:00 p.m. on Wednesdays) * The facility is located in the transfer station for kindergartens and may not be available if kindergartens are closed.

[How to use] Reserve an interview by telephone and register your name after the interview. After registration you can know the dates that are open. Please reserve the date you want to use by telephone.

Inquiries: Anfini Corp. Tel. 047-404-3290

Let's use Generic Drugs

(ジェネリック医薬品を利用しましよう)

Generic drugs are drugs which are produced after the patent for the original drug has expired. The Ministry of Health, Labor and Welfare has certified that generic drugs are as effective and safe as the drugs produced before the expiration of a patent.

Generic drugs need less development cost and the price is reasonable. Use of generic drugs

reduces medical costs and your burden as well.

There are cases where no generic drug is available or your burden may not be reduced after switching to generic drugs. Please consult a doctor or pharmacist when you get a prescription.

Inquiries: Insurance and Pension Section Tel. 047-401-3942

September is the month to promote public awareness of dementia

(9月は「認知症周知啓発月間」です)

Dementia is a kind of brain disease that anybody can get but symptoms for each person are different. Don't worry alone but please consult your home doctor or the Area Comprehensive Support Center

"Guide to find the symptoms of dementia at an early stage" made by families of patients, compiled by "Patients of Dementia and their Families.", Public Interest Incorporated Association

Severe	□ Cutting short phone conversations, can't remember the name of the other party.			
Forgetfulness	\square To say, ask, or do the same things many times.			
	Always looking for things, forgetting where they were stored or left.			
	To doubt others, for example stealing a wallet, passbook or clothes.			
Weakened	Increased missing of cooking, cleaning up, calculation, driving etc.			
judgement and	Can't learn matters.			
comprehension	Stories are inconsistent.			
	Difficulty in understanding TV programs.			
Can't know the	To miss often the date and place promised.			
time and place	To lose the way sometimes in an accustomed road.			

Severe	Became hot-tempered for tiny matters.			
Forgetfulness	Doesn't care people around and became stubborn recently.			
	Blame others for own mistake.			
	Said "strange" by people around.			
Weakened	Feel fear or loneliness when alone			
judgement and	Confirm things to bring many times before going out.			
comprehensio	Appeal himself that he got crazy.			
n				
Can't know the	Doesn't care dress and grooming. Don't change underwear.			
time and place	Doesn't show interest in hobbies or favorite TV programs.			
	Became depressed and doesn't feel like doing anything.			

Please consult with **[**Area Comprehensive Support Center] for matters related to dementia.

- Shiroi city Area Comprehensive Support Center (in Health and Welfare Center) Tel. 047-497-3474 (Mon. ~ Fri.)
- Shiroi Ekimae Area Comprehensive Support Center (in Shiroi Ekimae Center) Tel. 047-492-8100 (Tue. ~ Sat.)
- Nishishiroi Ekimae Area Comprehensive Support Center (in Nishishiroi Complex Center) Tel. 047-497-5170 (Tue. ~ Sat.)

Prevention of dementia

Prevention of dementia does not mean \lceil free from dementia \rfloor but means \llbracket to delay onset of the disease \rrbracket and \llbracket to slow down the progress after onset of the disease \rrbracket

[Points to prevent dementia]

- To improve lack of exercise.
- To prevent lifestyle-related diseases such as, diabetes and high blood pressure.
- · To avoid social isolation and maintain roles in society with positive social participation.

Shiroi City Suicide Prevention Week (August 27 - September 16)

-Aware, Connect and Support each other's-

(白井市自殺予防週間 8月27日~9月16日 ~気づく つながる 支えあう~)

There is a tendency that suicide increases at the end of summer vacation nationwide. In addition, this year, due to the effects of the COVID-19 infection, you may have trouble living a different life than before.

If you feel worries or pains that you cannot solve by yourself, why not consult with someone.

[Main consultation desk]

Name	Telephone number	Remarks		
Support Center for Children and Parents in Chiba Prefecture	0120-415-446 (Free in the prefecture)	24 hours a day E-mail consultation, face-to- face consultation, fax consultation available		
The ear telephone consultation of the mind of the person who works	0120-565-455	Monday, Tuesday 17:00 \sim 22:00 Saturday, Sunday 10:00 \sim 16:00 (Excluding national holidays and year-end an New Year holidays)		
Snuggle Up (Yorisoi) Hotline	0120-279-338 (Toll free)	24 hours a day. Consultation in foreign languages available.		
Chiba Life Phone	043-227-3900	24 hours a day Internet consultation and face-to-face consultation available		
Mental Health Consultation Unified Dial	0570-064-556	It will lead to the public consultation agency where the call was made. Consultation time varies depending on the prefecture.		
It will lead to the public consultation agency where the call was made. Consultation time varies depending on the prefecture.				
Social Networking Services (SNS) Consultation	"SNS Consultation Health, Labor and Search by			
Support information search site (Ministry of Health, Labor and Welfare)				

What you can do to support the lives of important people

Individuals who are aware of people who are anxious, speaks out, listens to them, connects

them to the necessary support, and watches over them is called a gatekeeper. (Gatekeeper of Life) There are no special qualifications. Everyone can be a gatekeeper for someone who matters to them.

The role of gatekeepers

(1) Awareness and voice call: Make a voice call when noticing changes in family and friends

If you notice someone's "unusual appearance" such as not being able to sleep, having no appetite, or having few words, say something like "Can you sleep?" "What's wrong?"

(2) Listening: respecting the feelings of the person Let's create an atmosphere where you can talk with peace of mind. Don't blame or encourage yourself and listen.

(3) Bridging: Encourage early consultation with an expert

If someone has mental or physical problems or social or economic problems, consult with specialists such as medical institutions and public institutions

(4) Watch: Watch carefully while being warmly close to each other

If necessary, tell the person that you will consult again and watch over them warmly.

Inquiries: Health Section Tel: 047-497-3494

Recommended recipe with plenty of vegetables (野菜たっぷりおすすめレシピ)



Ingredients (for 4 people)

2 potatoes, 6 peppers, 1 paprika (red), 1 tablespoon salad oil, 1 tablespoon noodle soup (3 times concentrated),

A little pepper, an appropriate amount of ground sesame seeds

Preparation

(1) Cut the potatoes into strips, expose them to water, and drain.

Cut the peppers and paprika into strips.

(2) Heat the salad oil in a frying pan and fry the potatoes over medium heat.

(3) When the color changes, add the green peppers and paprika and stir-fry.

Stir-fried potatoes and green peppers

(じゃがいもとピーマンの細切り炒め)

Season with noodle soup and pepper and add ground sesame seeds.

92kcal per serving Salt equivalent 0.4g 100g vegetables Cooking time 15 minutes

[A word from nutritionist]

The potatoes, bell peppers and paprika are wellcolored, and they also have an appetizing appearance. By using the noodle soup for seasoning, you can tighten the flavor of the dish with the richness of the noodle soup. If you add more ground sesame, you can feel the fragrance of sesame. It is also an excellent dish for side dishes.



Subsidize a portion of interest for education loan users

(教育ローン利用者に利子の一部を補助)

The city subsidizes some of the repayment interest to people who receive a loan for education from a financial institution.

This system will be abolished at the end of 2020, so please apply early if you wish to receive subsidies.

Target: Person who is applicable to all of the following conditions, or their guardian

•Enrolling in or enrolled in a domestic high school, university, college of technology, or vocational school

*Some schools do not apply, so please contact us in advance.

•have an address in the city

All households have paid the city taxpay in full.
Those who receive a loan for educational funds by the monthly redemption method at the following financial institutions:

Japan Policy Finance Corporation or Chiba Bank, Chiba Kogyo Bank, Keiyo Bank, Chiba Shinkin Bank branches in Shiroi City.

The period of the subsidy: From the month following the grant decision date to the training period of each school.

Inquiries: Education and General Affairs Division Tel. 047-401-8729

Shisuikai Autumn Ink Paintings Exhibition

(師水会「秋季水墨画展」)

We will exhibit large-size ink paintings of a mysterious world painted only in ink and water. Some of them are partially colored and became vivid ink paintings.

Date: September 6 (Sun) ~ 13 (Sun) Place: Nishi-shiroi Complex Center Inquiries: Shisuikai Kameko Tel. 047-497-0442

Occurrence of crimes and traffic accidents in Shiroi

(for the month of June '20)

白井市犯罪・交通事故発生状況(6月中)

Total	This month	41	Telephone	This month	1	This month	¥2,500,000	
number of crimes	Cumulative number	139	fraud	Cumulative number	7	Cumulative number	¥14,585,000	
Number of injuries	This month	5	Number of	This month	0	Number of	This month	0
in traffic accidents	Cumulative number	48	Death	Cumulative number	0	bicycle accidents	Cumulative	6

SHIROI COMMUNITY CULTURE CENTER: September2020

(白井市文化会館9月予定)

Library (図書館) Tel. 047-492-1122

Opening Date and Time:

Tuesday 9:30 a.m. to 7:00 p.m. Wednesday- Sunday and public holidays 9:30 a.m. to 5:00 p.m.

*The museum will be closed on Thursday 24th due to the opening day of the exhibition.

Exhibition Corner (August to September):

<u>"Pass on about War ~War Experience~"</u> We will look at the war through the experience story.

In the exhibition corner near the counter, books are displayed with a theme set according to the season and current affairs

Culture Center

^{ぶんかかいかん} (文化会館) Tel. 047-492-1121

Date	Event Name	Hall	Time	Admission	Inquiries
Sunday, 6 th	Iwao Murakami Piano Recital	Nashibo Hall	2:00 p.m.	Advance ticket: ¥2,000 Ticket at the Door: ¥2,500 Person with disability certificate: ¥1,000	Ms. Ono Tel: 090-7287- 2318
Tuesday, 22 nd	Premiere Ballet Studio Regular Presentation	Nashibo Hall	3:00 p.m.	Free	Premiere Ballet Studio Ms. Kozeni Tel: 080-9152- 5717

Museum of Hometown History (郷土資料館) Tel: 047-492-1124

Program	Contents	Date	Admission
Permanent Exhibition "History of Shiroi"	Introducing Shiroi from primitive and ancient era to modern times. In addition, newly donated and collected materials and works of Gaboku Ogawa are on display.	Tue. ~ Sun.	
Old document repair bulletin exhibition	Introducing the movement of people in Kiyoto village and the flow of money (until Thursday, 3rd) Introduction of the incident that occurred in Kiyoto village in the Edo period (from Friday, 4th)	9:00~17:00	Free

Planetarium (プラネタリウム) Tel. 047-492-1125

Items	Contents	Day & Time	Admission	
Kids show:	Live commentary of the seasonal constellations and "The Lost Tricera-boy" (about 45 minutes)	5th (Sat) and 6th (Sun) 11:30		
Roy Hour	Live commentary of the seasonal constellations and "Roy and everyone's Universe, Shimashima Star and Donut Star" (Full-length commentary, about 45 minutes)	From Sunday 13th Saturday and Sunday 11:30	Shiroi citizen adults: ¥ 280 High school students and younger: ¥110 Non Shiroi citizens adults: ¥350 High school students and	
Projection for the general public (Introducing the topics of seasonal constellations and astronomy. Full-length commentary)	This evening's starry sky walk (about 45 minutes)	Saturday and Sunday 15:00	younger: ¥160 Tickets are sold 30 minutes before the show. (Capacity 30 people each time)	
Starry Sky Jazz Hour	A relaxation planetarium where you can enjoy both jazz and the starry sky together. (about 45 minutes)	10th (Thu) and 12th (Sat) 11:00		
Astronomical classroom for adults who want to know a little about astronomy (3rd time)	The theme is "Let's enjoy the planet", we talk about it in five installments. This story is "Mars quasi-large approach".	Thursday, 17 th 11:00~12:00	Shiroi citizen adults: ¥ 280 Non Shiroi citizens adults: ¥350 outside the city Reservations must be made at least one day in advance (Capacity: 30 people)	
Star viewing meeting	After the starry sky commentary at the dome, you can see Jupiter, Saturn, etc. in the actual starry sky.(about 60 min.) Target: Elementary school students and above Only the explanation in the dome (about 45 minutes) will be in case of rain and cloudy weather.	Saturday, 19 th 18:30	Adults: ¥200 Free for high-school students and younger Telephone reservation required. Reservations will be accepted from 9:00 a.m., September 1st. (Capacity: 30 people)	

Japanese Class for Foreign Residents

がいこくじん にほんごきょうしつ (外国人のための日本語教室)

Participants: Foreign residents or those working in Shiroi City Lesson fee: 1,000 ven (Not including texts) Instructor: International Friendship Association of Shiroi

≪Daytime Class ≫



Time and Date: Every Friday from 10:00am till noon Place: 1st and 3rd Friday -Shiroi Ekimae Center (1-2-2, Horigome, Shiroi-City) 2nd, 4th and 5th Friday - Nishishiroi Fukugo Center (1-2-1, Shimizuguchi, Shiroi-City) Inquiries and applications: Mr. Yoshida Tel. 047-491-0791

≪Nighttime Class≫ Time and Date: **Every Wednesday** from 7:20pm till 8:50pm Place: Nishishiroi Fukugo Center (1-2-1, Shimizuguchi, Shiroi-City) Inquiries and applications: Mr. Soda Tel. 047-442-2380



Helpline for Foreigners

(よりそいホットライン)

Yorisoi Hotline (Helpline for Foreigners) is open 24 hours a day to find ways to solve various issues for foreigners living in Japan, such as life, health, status of residence and work.

Supported languages

: English, Chinese, Korean, Vietnamese, Tagalog, Portuguese, Nepali, Indonesian, Thai, Spanish

Toll-free number: 0120-279-338

*Please call this toll-free number and press 2 after the guidance in Japanese.

Shiroi City Advisory Service for Foreign Residents

(白井市外国人相談窓口)

Shiroi City operates an advisory service to help foreign residents living within Shiroi City solve questions and obtain information related to daily life, city administration, facilities etc. Reservation by telephone is necessary.

Tel. 047-492-1111 (ext.3355)

Language: English (Other languages could be available) Date and Time: Will be decided when you reserve by telephone.

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